



Newland House School

Waldegrave Park, Twickenham TW1 4TQ

Tel: 020 8865 1234

Fax: 020 8744 0399

Email: reception@newlandhouse.net

Website: www.newlandhouse.net

Headmaster: David A. Alexander *B.Mus (Hons) Dip N.C.O.S.*

Firefly – Activating your account

How to activate your account:

In order to activate your account, you will need to know the email address we use to send you parent mail emails. You will need to do the following:

1. Visit <https://newlandhouse.fireflycloud.net> or via the 'Parents' link at the top of our website and click on 'Firefly Login'.
2. Click on the link requesting you to activate your account for the first time.

Logging in for the first time? Activate your account.

3. Enter your email address and click 'activate your account'. This must be the same email address that we hold on file for you.
4. You should then receive a message confirming that an email has been sent to this address.
5. Log into your email and activate your account via the link in the email, using a new secure password.

How to access Firefly in the future

You can access Firefly by visiting the school website: www.newlandhouse.net and clicking on the link for Parents at the top of the homepage. Once you have done this, we recommend you save the link as a favourite on your computer or device. Direct access will also be available from this link: <https://newlandhouse.fireflycloud.net>

Having problems activating your account?

Should you have any problems, please check with reception that you are using the correct email address. Both parents can have access to Firefly, providing a different email address is held in our management information system.

Please email reception if you are having any problems.